



APPENDIX A
Quality Policy & Objectives

Rev. E

Our goal is to provide the highest quality of product and service to our customers in order to maintain reliability and safety within the aerospace industry. Our quality policy is established to:

- Establish standard methods of performing tasks to eliminate the potential for deviation,
- Consistently meet customer requirements/expectations by providing the highest quality of aerospace fasteners and testing services available (tensile, shear, fatigue, metallurgy)
- Ensure that only qualified personnel are used within our system who are knowledgeable and aware of the processes and documents that affect success
- Continually improve the quality management system, as well as the products and services we provide to our customers,
- Adhere to all requirements of the most current versions of ISO 9001, AS9100, ISO17025, and the QSLM/QSLD specification.

In an effort to make our policy memorable to all employees and customers, we have decided to adopt a Quality Slogan that we feel captures our policy. That slogan is:

QUALITY FIRST

Measureable objectives that support this policy can be found in the Target Attainment Plan (TAP), maintained by the Quality Manager.

EXECUTIVE MANAGEMENT

7-1-17

DATE